

WIZZ DISCOUNT CLUB GENERAL TERMS AND CONDITIONS

1.

INTERPRETATION

1.1.

Terms and expressions defined in the General Conditions of Carriage of Wizz Air (GCC) shall have the same meaning when used in this General Terms and Conditions (GTC) unless set out below or unless the context otherwise requires.

1.2.

In case of any contradiction between the GCC and the GTC the provisions of the GTC prevail.

2.

DEFINITIONS

2.1.

App: Wizz Air mobile application connected to the Website and operated by or for Wizz Air where Bookings can be made.

2.2.

Booking: a booking for one or more Wizz Air flights (with any Additional Services if applicable) which is confirmed as accepted by Us.

2.3.

Cobranded Credit Card: WIZZ Credit Cards issued by different banks in different countries.

2.4.

General Conditions of Carriage or GCC: the general conditions of carriage of Wizz Air as published on the Website and amended by Wizz Air from time to time.

2.5.

Italian Domestic flight: a flight operated by Wizz Air on a route directly connecting two (2) points within the territory of the Republic of Italy.

2.6.

Member or You: the person named as the member of the Wizz Discount Club during the application for the Club membership.

2.7.

Payable membership: those type of Wizz Discount Club memberships which are available for a certain fee (such as: Standard membership, Standard Plus membership, Premium membership, Premium Plus membership)

2.8.

Website: www.wizzair.com.

2.9.

Wizz Discount Club or Club: Wizz Air's special offer compilation, operated based on and according to the present GTC, which entitles Members to certain benefits as specified herein.

2.10.

Wizz Air or Us: the Wizz Air entity (Wizz Air Hungary Ltd or Wizz Air UK Ltd or Wizz Air Malta Ltd or Wizz Air Abu Dhabi LLC or any other Wizz Air entity) operating the flight with which You have purchased the WIZZ Discount Club membership and which issues the invoice for the WIZZ Discount Club purchase.

3.

WIZZ DISCOUNT CLUB MEMBERSHIP TYPES

3.1.

Light membership: This non-paid membership entitles You to smaller benefits, discounts (i.e. smaller than the payable memberships) and offers benefits only to the Member without any payment obligation to be registered as a non-paid member.

3.2.

Standard membership: This membership offers benefits to the Member and one (1) companion.

3.3.

Standard Plus membership: This membership offers benefits to the Member and up to five (5) companions.

3.4.

Premium membership

This membership offers premium benefits to the Member and one (1) companion.

3.5

Premium Plus membership

This membership offers benefits to the Member and up to five (5) companions.

4.

JOIN AND UPGRADE PROCESS

4.1.

You can join the Standard/Standard Plus / Premium/ Premium Plus Wizz Discount Club:

(a) online during the booking process on our Website or the App — by purchasing the Club membership and paying in full the annual membership fee when booking a flight with Us;

(b) via Our Call Centre when You are making a booking — by purchasing the membership via the Call Centre and paying in full the annual Club membership fee.

4.2.

You can join the Light Wizz Discount Club anytime on our Website and in the App, and also online during the booking process while making a Booking. The condition of joining is the subscription of our special offers newsletter. No payment obligation is associated with non-paid membership. You are free to unsubscribe from our newsletters at any time on our Website and in the App, or by clicking on the unsubscribe link in our newsletter. If you unsubscribe, your Light membership will remain active and you will not receive notifications about upcoming additional or new types of Light membership benefits.

4.3.

You can upgrade your Light membership anytime to Standard/Standard Plus/ Premium or Premium Plus membership during the booking process on the manners described in clause 4.1 to receive even more discounts.

4.4.

You become a Standard/ Standard Plus/ Premium/ Premium Plus Discount Club member when you pay in full the Total Fare at the end of your booking and Wizz Air issues and confirms the Itinerary for You.

4.5.

If you are a joining the Club and purchasing Standard/ Standard Plus/ Premium/ Premium Plus (Standard or Group) Wizz Discount Club membership you automatically benefit from the benefits and discounts offered to Light Discount Club members.

4.6.

If you have a Standard membership you can upgrade your membership to a Standard Plus/ Premium/ Premium Plus membership during the booking process in the manner described in clause 4.1.

4.7.

We reserve the right to refuse membership to any person without justification and – in case of a breach of these GTCs, the GCC, the Terms of Service of the Website or any laws and regulations by a Member – and/or to terminate the membership of such Member at any time.

5.

PAYMENT OF THE MEMBERSHIP FEE

5.1.

When You purchase the Standard/ Standard Plus/ Premium/ Premium Plus Wizz Discount Club membership You are obliged to pay in full the annual membership fee. Payment of the annual fee can be made by bank card, bank transfer and/or via WIZZ Credit. Alternative payment methods may be available subject to your invoicing address or selected currency.5.2.

Membership fee will be advised to You at the time of purchase and can be also found on our Website.

6.

BENEFITS OF MEMBERSHIP

6.1.

Wizz Discount Club membership entitles Members to special Club fares, which are not available to non-members, and other benefits as advised to You at the time of purchase of the membership or at a later stage.

6.2.

Wizz Air reserves the right to make changes to its route network (including, without limitation, the suspension of one or more routes) as it deems appropriate from time to time.

6.3.

We reserve the right to change any of the benefits at any time, however, we undertake to provide prior notice to You (with the exception of non-paid membership benefits, which may be

changed without prior notice as well). Current information on the benefits is available on Our Website under WIZZ Information and Services. If You do not accept any of such amendments , you may terminate Your membership via the Website, the App or via email. In this case, clause 8.7 of the present GTC shall apply.

6.4.

When booking your flight in a different currency, the amounts you save may vary due to fluctuation in exchange rates.

6.5.

Benefits are valid for the WIZZ Discount Club Member and for his/her companions included in the same booking, given that the total number of companions in the booking does not exceed the number of beneficiaries of the WIZZ Discount Club membership type purchased. The premium benefits of the Premium Plus membership are valid for the Member and one (1) companion. The remaining companions enjoy the benefits of the Standard Plus membership.

6.6.

Benefits are not available for passenger(s) booked by You separately.

6.7.

Benefits will not be granted or refunded to Members for reservations booked prior to the purchase of the membership.

6.8.

Club membership is non-transferable. You must promptly notify Us upon becoming aware of any unauthorized use of Your Club membership.

6.9.

Regardless of which entity You have purchased the WIZZ Discount membership from, You are entitled to the benefits related to all flights of all Wizz Air entities according to the present GTC.

6.10.

Benefits are valid for only one booking per given flight in accordance with the WIZZ Discount Club membership type. On a specific flight only one booking can be made using the benefits of the WIZZ Discount Club membership. In case of non-compliance with the present clause, Wizz Air reserves the right to cancel the given reservation(s).

7.

GENERAL PROVISIONS

7.1.

All promotions, fares, and any other special offers provided by Wizz Air are subject to the terms and conditions specifically pertaining to that offer. Unless otherwise agreed by Us, the benefits of the Wizz Discount Club cannot be combined with other offers.

7.2.

Tickets and/or services purchased by using the Club membership shall not be offered for commercial purposes by You or a third party, including but not limited to internet auctions or other web-based platforms.

7.3.

In case of change in the reservation You must ensure that You remain a passenger in the booking at all time in order that other passengers in the same booking could enjoy the benefits. If You are removed from the booking, the regular total fare will be applicable to all remaining passengers and the total fare difference shall be paid, otherwise We may cancel the reservation.

7.4.

You shall provide accurate and true personal data when purchasing the Club membership and shall maintain that data when using any Club benefits. If You fail to comply with the above obligation, We reserve the right at Our sole discretion to terminate Your membership.

7.5.

We reserve the right to unilaterally amend this GTC at any time by publishing the amended GTC on the Website.

7.6.

Unless specified otherwise herein, to bookings made or services purchased on Our Website by using the Club membership, the GCC of the flight operating Wizz Air entity shall apply.

8.

TERM AND TERMINATION

8.1.

The Standard/Standard Plus/ Premium/ Premium Plus Wizz Discount Club membership commences when You purchase the membership and You fully pay the membership fee to Us.

The Non-paid Wizz Discount Club membership commences when You accept this GTC and You subscribe to Our special offers newsletter.

8.2.

The Standard/ Standard Plus/ Premium/ Premium Plus Wizz Discount Club membership is valid for 12 (twelve) calendar months commencing on the day of the purchase of Your membership. The

Non-paid Wizz Discount Club membership is valid for an indefinite period.

8.3.

If You have a Non-paid Wizz Discount Club membership and You upgrade it to a Standard/ Standard Plus/ Premium/ Premium Plus Wizz Discount Club membership the 12 month validity period of the upgraded membership starts on the day of the purchase. If You have a Standard or Premium Wizz Discount Club membership and you upgrade it to a Standard Plus or Premium Plus Wizz Discount Club membership, the Standard Plus or Premium Plus membership's validity is adjusted to the validity of the Standard or Premium membership (e.g. If You are a Standard member for 6 month and then you upgrade your membership to a Standard Plus membership the validity of the Standard Plus membership also expires 6 months later).

8.4.

Once Standard/Standard Plus/ Premium/ Premium Plus Wizz Discount Club membership is terminated, cancelled or expires, You will not be entitled to the Club benefits. The Light Wizz Discount Club membership may also be terminated by Us or canceled by You, and from this time on You are not entitled to the Club benefits.

8.5.

If Your Standard/ Standard Plus/ Premium/ Premium Plus membership is terminated, cancelled or expires You automatically be downgraded to Light Wizz Discount Club membership. If You would like to reject the downgrade, You can terminate Your Light Wizz Discount Club membership as per clause 8.4.

8.6.

We may terminate Your membership at any time by written notice to You.

8.7.

In case You decide to terminate Your membership, please note that the annual membership fee is not refundable, neither in total, nor in part.

9.

WIZZ DISCOUNT CLUB MEMBERSHIP TO COBRANDED CREDIT CARD HOLDERS

9.1.

Cobranded credit card holders are entitled to a Payable WIZZ Discount Club membership without paying the membership fee or to a Light membership subject to the cobranded credit card agreement of the bank issuing the cobranded credit card. By default, Payable WIZZ Discount Club membership for cobranded credit cards includes the WIZZ Discount Club Standard membership or the WIZZ Discount Club Standard Plus membership. Cobranded credit card holders with a Payable Wizz Discount Club membership receive automatically the Light membership as well.

9.2.

The cobranded card related WIZZ Discount Club membership is valid for 12 months. The WIZZ Discount Club membership is activated once the credit card holder activates his/her WIZZ Account online.

9.3.

The cobranded card related WIZZ Discount Club membership shall be automatically prolonged with an additional year as long as the credit card is active.

9.4.

If you are entitled to a Payable Wizz Discount Club membership due to a cobranded credit card and you upgrade your membership, the validity of the upgraded membership is adjusted to the validity of the membership provided with the cobranded card (e.g. You activated your cobranded credit card 1 January which includes a Standard Wizz Discount Club membership, then you decide to upgrade it to a Standard Plus Wizz Discount Club membership in July, the Standard Plus membership will also expire on 31 December) The cobranded credit card related WIZZ Discount Club Standard membership can only be upgraded to WIZZ Discount Club Standard Plus membership. The cobranded credit card related WIZZ Discount Club Standard Plus membership cannot be upgraded.

9.5.

Those credit card holders who already have a valid Payable WIZZ Discount Club membership, will be entitled to the cobranded credit card related membership set forth in Clause 9.1, once the previous membership expired.

9.6.

In case the cobranded credit card expires or the cobranded credit card agreement is terminated either by the bank or the cobranded credit card holder, Wizz Air reserves the right to terminate the Payable WIZZ Discount Club membership, or to limit it to the Light membership.

9.7.

For WIZZ Discount Club members who are cobranded credit card holders, all other provisions of the present Terms and Conditions are applicable in accordance with Clause 9.

10.

GOVERNING LAW

10.1.

These GTCs are subject to Hungarian law. The Hungarian courts shall have non-exclusive jurisdiction in any contractual or non-contractual dispute arising out of or in connection with these GTCs. Provided that if you are a consumer resident in a

Member State of the EU, you may also be able to bring proceedings in the courts of that Member State.

In force from: 04 December 2023